

Dear Customer, Inspector, Retailer or Wholesaler:

Sterling is committed to the safety of our customers, which is why we carefully engineer our products with the user's wellbeing in mind. Take our bath and shower doors, for instance. Every one of our doors is made of 100% certified tempered safety glass. Should one of our doors break, the tempered safety glass has been designed to shatter into thousands of small pieces, much like the side window of an automobile.

There are two U.S. standards dealing with properly tempering safety glass, and Sterling is in full compliance with both. The first is American National Standards Institute (ANSI) Z97.1-2004. The second is Consumer Product Safety Commission (CPSC) 16 CFR 1201.1. To maintain these certifications, we break several pieces of shower door glass per day at each manufacturing facility and takes appropriate measurements, which must then comply with the standards.

To further certify our compliance with these two important standards, Sterling voluntarily enlists the oversight of a 3rd party testing facility – the Safety Glazing Certification Council (SGCC) who audits each manufacturing facility on a bi-annual basis.

Every piece of shower door glass Sterling manufactures is marked with a discreet logo indicating not only our compliance with the two standards, but also a unique number referring to the SGCC database that ties the certification to a particular manufacturing facility. See example below:



Certificates of compliance can be obtained directly from the SGCC. Their fax number is (315) 646-2297. Their Web site, www.sgcc.org, contains a list of each certified company and the thicknesses they're currently certified to produce. When attempting to obtain certificates, please be prepared to provide the glass thickness and the four digit SGCC number from the logo (1982 in the example above).